

100% Money Back Job Guarantee **Health Coach Institute in partnership with ISSA**

Learn, Pass, and Get Hired as a Coach: HCI Guarantee

We don't just certify you. We pave the way for your successful career with the #1 job guarantee in the industry - 100% money back.

Job Guarantee Refund Policy

Job Guarantee: Health Coach Institute in partnership with ISSA offers a money-back guarantee to candidates who have completed HCI Advanced Health Coach Certification and met the criteria below.

Note: HCI does not offer job placement services at this time.

To qualify for the money-back guarantee:

- You must have passed HCI Advanced Health Coach Certification.
- You must be a legal US Resident and eligible to work in the United States.
- You must have purchased the HCI Advanced Health Coach Certification Program after June 25, 2024.
- You must have completed the course requirements and earned your certification.
- You must take and pass the NBHC/NBME Health & Wellness Coach Certifying Examination within one year of Advanced Health Coach Certification.
- Meet the minimum requirements of coaching employment, apply for, AND complete at least three interviews with three health & wellness organizations within six months of completing your board certification.

To request a refund, review the requirements listed and download the Job Guarantee Request Form. Fill it out and email to jobguarantee@issaonline.com for review.

Note: This program was previously called Pathway. Students who enrolled on or after June 25, 2024 and before the name change are covered under these Job Guarantee terms.

Any refund issued will be automatically refunded to the original payment form within 30 days.

The job guarantee terms are subject to change, and any changes will be binding. The most updated terms can be found on our website: <https://www.issaonline.com/resources/terms-and-conditions>.

The Job Guarantee Refund applies only to the purchase of the HCI Advanced Health Coach Certification and the related price paid. The refund amount will be equal to the price, less discounts, of the Course, as stated on the student's receipt.

Please note: By submitting your completed Job Guarantee Request Form, you give consent to Health Coach Institute to contact any employers you have listed to confirm application and non-selection for the employment position.